

Privacy Policy

Effective Date: August 22, 2026

At Victor Moving & Junk Removal ("we," "us," or "our"), accessible from <https://www.victormovingjunkremoval.com/>, protecting the privacy of our website visitors and clients is one of our top priorities. This Privacy Policy outlines the types of information we collect, how we use and safeguard that information, and your rights regarding your personal data.

1. Information We Collect

We collect information directly from you when you request an estimate, schedule a service, fill out a contact form, or interact with our site.

Personal Identification Information: Name, email address, phone number, physical moving/pickup address, delivery address, and ZIP code.

Service Details: Information regarding your property, items to be moved or hauled, project notes, and preferred scheduling times.

Payment Information: Payment card details or billing information required to process completed jobs (processed securely through third-party payment gateways; we do not store full credit card numbers on our servers).

Technical & Usage Data: IP address, browser type, device identifiers, operating system, pages visited, and timestamps collected automatically via standard server logs and cookies.

2. How We Use Your Information

We use the information we collect for business operations, including:

Providing, scheduling, and executing moving and junk removal services.

Delivering accurate, no-obligation estimates and quotes.

Communicating regarding appointment confirmations, arrival times, and status updates via call, email, or SMS.

Processing invoices, payments, and receipts.

Improving website functionality, user experience, and local service offerings across Texas.

Responding to customer service inquiries and support needs.

3. Communications Consent (SMS & Calls)

By submitting a form or entering your telephone number on our website, you consent to receive communications from Victor Moving & Junk Removal via phone call or SMS text message related to your quote, service scheduling, or project details.

Opt-Out: You may opt out of receiving SMS communications at any time by replying STOP to any text message, or by contacting us directly.

Standard message and data rates may apply depending on your mobile carrier.

4. How We Share Your Information

We do not sell, trade, or rent your personal information to third parties. We may share data under the following limited circumstances:

Service Providers: We may share necessary details with trusted third-party providers who assist us in operating our business (e.g., payment processors, website hosts, and scheduling tools) under strict confidentiality agreements.

Legal Requirements: We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., a court or government agency).

5. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your browsing experience, analyze website traffic, and remember user preferences. You can instruct your web browser to refuse all cookies or to alert you when a cookie is being sent. However, refusing cookies may affect your ability to use certain parts of our website properly.

6. Data Security

We implement reasonable administrative, technical, and physical security measures to protect your personal information against unauthorized access, loss, alteration, or disclosure. However, no method of transmission over the Internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

7. Third-Party Links

Our website may contain links to third-party websites (such as Yelp, Google Maps, or payment gateways). We are not responsible for the privacy practices, content, or security of those third-party sites. We encourage you to review the privacy policies of any site you visit.

8. Your Rights & Choices

Depending on your location, you have rights regarding your personal information, including:

- The right to access, update, or correct the personal data we hold about you.

- The right to request the deletion of your personal information, subject to certain legal or operational retention obligations.

- The right to opt out of promotional or SMS marketing communications.

9. Changes to This Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time. Any changes will be posted directly on this page with an updated "Effective Date." We encourage you to review this page periodically to stay informed about how we protect your information.

10. Contact Us

If you have questions or concerns about this Privacy Policy or our data practices, please contact us through our [contact us page](#).